Christi Hagen

User Experience Designer

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405 385 1006

EDUCATION

M.S. Human-Computer Interaction
Carnegie Mellon University
Aug. 2014 · GPA: 3.92

B.S. Computer Science
Minors in Math & Spanish
Oklahoma State University
May 2013 · GPA: 3.83

DESIGN + RESEARCH

Wireframing
Prototyping
User Workflows
Sketching
Journey Mapping
Storyboarding
Affinity Diagramming
Sketch
InVision
Adobe InDesign
Adobe Illustrator
Adobe Photoshop
HTML/CSS
UI Styleguides
Presenting
Contextual Inquiry
Interviewing
Usability Test Design
Survey Design
Persona Design
Think Aloud
Heuristic Evaluation

INTERESTS

Tech for Good
Bike Rides
Illustration
Podcasts
Bubble Tea
Great Outdoors
Health & Fitness

EXPERIENCE

HILTI · User Experience Design Lead
Oct. 2014 - Present, Plano, TX

Lead international teams in end-to-end user-centric focus of web, mobile, and desktop products in all phases of the construction industry life cycle.
Provided guidance across teams on all UI / UX design and research topics.
Crafted UI concepts and interaction models, lead and analyzed usability tests.
Mentored teammates on design best practices and design thinking.

EATON · MHCI Capstone Project / User Experience Design Lead
Jan. - Aug. 2014, Pittsburgh, PA

Designed futuristic switchgear interactions based on user research insights.
Iteratively user-tested our prototypes from low to high fidelity.
Wrote project reports of our processes and concept, and pitched to our client.

EXXONMOBIL · Software Development Intern
May - Aug. 2013, Houston, TX

Explored 3-D model collaboration possibilities using Kinect interactions.
Created learning materials to accelerate development for future developers.
Coded tailored Kinect services for easy integration of Kinect technology into in-house applications, demonstrated by a proof-of-concept application.

GARMIN · Software Engineering Intern
May - Aug. 2012, Olathe, KS

Enhanced the usability and functionality of the touchscreen navigation UI.
Worked with an on-site pilot to design UI according to company standards.
Developed software for multiple Garmin aviation navigation systems.

ACTIVITES + HONORS

Nominated Representitive for Hilti - Dallas Young Professionals, 2016
Enrichment Lead - Hilti HEEET Team, 2015 - Present
CMU Women@SCS member and Big Sister, 2014
Outstanding Senior of Computer Science, 2013
Phi Beta Kappa, OSU Chapter
Founder & President - Oklahoma State Women in IT, 2013
Treasurer - ACM@OSU Club, 2012 - 2013
International Student Mentor, 2011 - 2013